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Physician Scores on a National Clinical Skills Examination as Predictors of Complaints to Medical Regulatory Authorities

Robyn Tamblyn; Michal Abrahamowicz; Dale Dauphinee; et al.

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sive categories (eg, complication due to medical or surgical error, breach of confidentiality, incomplete medical reports), along with the outcome (retained or not) and the action (warning,

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complaints per 100 practice-years) (TABLE

95% CI, 1.25-1.49). Physician sex and international medical graduate status were not significant modifiers of the communication score effect. Sensitiv-

plaints to 1 US state medical board between 1989 and 2000^{43} and 74.7% in an investigation of hospital complaints between 2001 and $2003.^6$